



Trial Policy

Instruments and bows are big purchases to make and with all the different choices sometimes it may be hard to make a decision right away. Desert Strings offer a 7-day trial program. We only require a major credit card on hold. While all items are billed on an open account basis, customers will only be charged for item(s) they keep and not returned.

Desert Strings is happy to ship instruments or bows for your review and approval. The 7-day trial program allows you to try instruments/bows from the time it arrives. This does not include shipping times to and from. Modest extensions of the return date may be arranged by contacting the shop if necessary. Please note that you are responsible for the care and condition of the instrument(s)/bow(s), in addition to shipping costs, both to and from the shop. A major credit card will be required to secure the instruments until they are returned in good condition and to reimburse the shop for shipping expenses.

If you decide to purchase an instrument or bow that has been shipped to you on trial, Desert Strings will cover the shipping costs for that specific instrument/bow; shipping costs for returning instruments/bows shipped on trial will still be the responsibility of the cardholder. It must be insured according to the value the shop requested.